Your Question

Article: 00097
Question:
How to configure Microsoft Exchange Server 2000 and 2003 for Message Tracking with Net Report?

Net Report Answer

Introduction

This Article provides information about basic troubleshooting instructions to enable message tracking for Microsoft Exchange Server 2000 and 2003.

Note: Please note that for instructions on how to configure Microsoft Exchange Server 4.0, 5.0 and 5.5, please read Net Report Knowledge Base Article 00095.

Instructions

To enable Message Tracking on a particular server, please follow the steps below:

Steps

1. Start Exchange System Manager, select **Start> Programs> Microsoft Exchange> System**.

2. Select the **Servers** branch.

3. Double-click *Server Object*.

4. Click the server you want to enable Message Tracking on.

5. Right-click and select **Properties**.

6. Select the **General** tab.

7. Select the **Enable subject logging and display** check box to record the subject of any message sent to, from, or through the server.

8. Select the **Enable Message Tracking** check box. This option logs information about the sender, the time the message was sent or received, the message size and priority, and the message recipients

9. Click **OK**.

Further information

Net Report Web site:
http://www.net-report.net

Net Report Online Help:
http://www.net-report.net/us/support/sup_userhelp.html

Net Report Knowledge Base:
http://www.net-report.net/us/support/sup_knowledgebase.html