

## Knowledge Base Article: Article 231

**Protocol Error Message using SQL Server Express and Click&DECiDE**

**Date:** September 10th, 2011

**Problem:**

I get an error about a not supported protocol when running a query in Click&DECiDE Builder against the SQL Server Express installed. The error contains the following text:

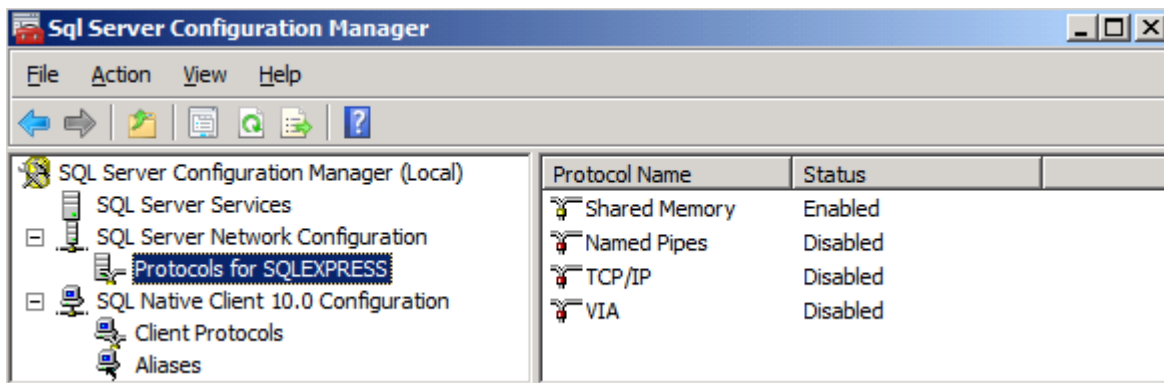
**Error code: -1 SQL Network Interface: Server doesn't support requested protocol SQL State=[08001]**

**Explanation:**

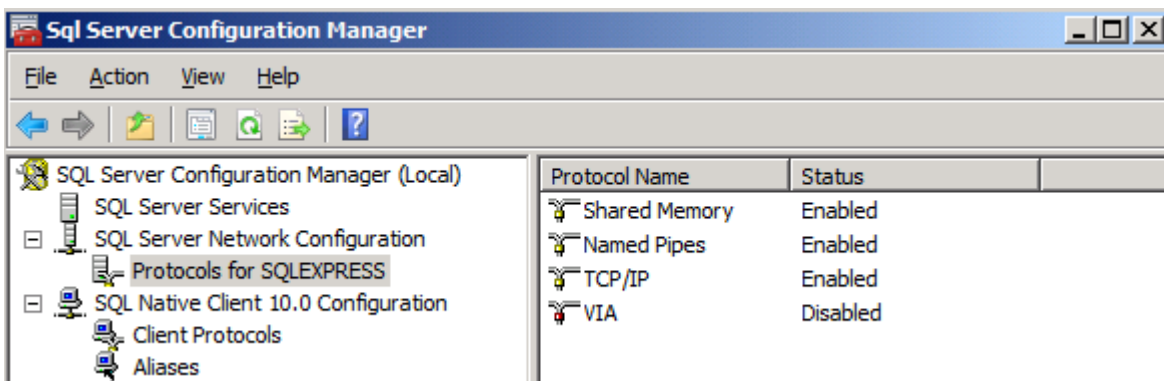
Probably the SQL Server Network Configuration has been changed and some protocols are disabled.

**Solution:**
**Step1**

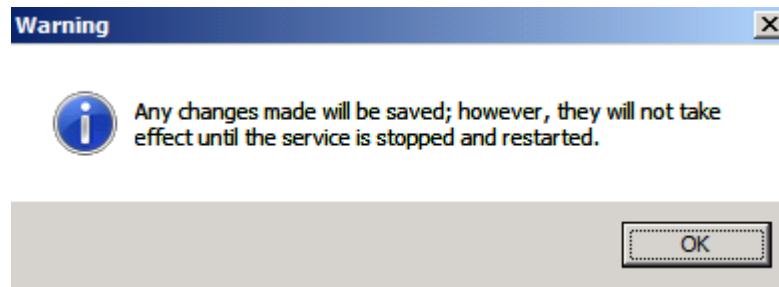
1. Open SQL Server Configuration Manager.
2. Select SQL Server Network Configuration.
3. Select Protocols for SQLEXPRESS.


**Step2**

4. Change the Named Pipes and TCP/IP protocols to Enabled



Each time you a protocol status is modified, a message is displayed:



5. Restart the SQL Server (SQLEXPRESS) Service.

### Step3

6. Run again the query from Click&DECiDE Builder.